

Computer No. 135040
Government of India
Ministry of Environment, Forest and Climate Change
Central Zoo Authority

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Date: 31st December, 2020

To

The Chief Wildlife Wardens,
All States/Union Territories

Sub.: Strengthening digital innovation including facility for online booking and payment of entry for visitors in Zoos – reg.

Sir,

Reference to the subject cited above, the undersigned is directed to reiterate the protective measures against the spread of COVID-19 as advised by Ministry of Health and Family Welfare and subsequently by this office from time to time.

Further, it is encouraged to adopt new contact less digital technology innovations especially in public spaces. The following options are suggested in zoo premises:

1. Provisioning of online entry ticket booking and payment systems including QR code scanning and payment facilities at entry gates .
2. Creating and regularly updating zoo website, social media platforms and planning virtual public outreach events (e.g. live streaming of animal display areas) .
3. Provisioning of contact-less hand washing /hand sanitizing options at zoo entry and exit gates, suitable locations such as toilets, cafeteria, parking and recreation/play areas.
4. Reiterating ban on single-use plastic and undue littering along with provisioning of safe waste disposal measures for further prevention and spread of diseases.
5. Promotion of Augmented Reality/ Virtual reality options while planning interpretation/ conservation education centres.

Any innovations/best practices on the above as undertaken by the zoos, may please be shared with CZA for wider dissemination.

This is for your information and necessary action please.

Yours sincerely,
sd/-

(Dr. Sonali Ghosh)
DIG-CZA

Copy for information and necessary action to:

- 1.The Municipal Commissioner of Concern State.
- 2.The Member Secretary, State Zoo Authority of concerned State.

3.All Zoo Director/ Curator/ Officer-in-Charge.

Copy for information to:

- 1.Sr. PPS to DGF&SS, MoEFCC
- 2.Sr. PPS to ADG(WL), MoEFCC

sd/-
(Dr. Sonali Ghosh)
DIG-CZA